

Safe and Effective Model of Care

In-home hospital services is a growing trend in British Columbia and are already available in other regions in the province.

Research studies have shown that this type of care provides the same or better care than traditional hospitalization.

Only those patients who meet our strict eligibility criteria can safely receive this type of care. After admission to hospital, a HaH doctor will assess your medical requirements and determine if this program will meet your care needs.



We Want to Hear From You

We want to make sure that the HaH program meets the needs of our community.

As part of our continuous learning, we will invite you and your family to share your experience and feedback once your HaH program stay is complete.

To contact us or ask more questions:
Hospital at Home (HaH)
Vancouver General Hospital
604-875-4111 Ext. 62211

We would like to recognize that the VGH Hospital at Home program operates and delivers services on the shared, unceded, traditional homelands of the Musqueam, Squamish, and Tsleil-Waututh. We acknowledge these Nations who have stewarded these lands and waters since time immemorial. We are committed to delivering exceptional and equitable care to all people participating in this program, including First Nations, Metis, and Inuit people.



For more copies, go online at vch.eduhealth.ca or email pheh@vch.ca and quote Catalogue No. **EF.200.H67**
© Vancouver Coastal Health, January 2024

The information in this document is intended solely for the person to whom it was given by the health care team.
vch.ca

Hospital at Home (HaH)

Hospital-level care from your home

Information for patients, families and caregivers



Vancouver General Hospital

899 West 12th Avenue

Vancouver BC V5Z 1M9 604-

875-4111 vch.ca/HaH



About Hospital at Home

Hospital at Home is a proven innovative program that provides an alternative to traditional hospitalization.

Hospital at Home gives eligible patients the choice to receive short-term hospital-level services in the comfort of your home.

Although you will be at home, you will continue to be registered as an inpatient of the hospital and continue to receive safe, effective and quality care from your hospital doctor and care team.

Participation in this program is voluntary.

Before you agree to participate in the Hospital at Home (HaH) program, the HaH care team will work with you to make sure you are appropriate for this program as well as answer any questions and concerns you may have.

How Hospital at Home works

Your care team will:

- Monitor and assess your medical condition and home safety on a regular basis
- Provide daily in-person visits supplemented by virtual care and monitoring
- Provide medicines, wound care and take lab/blood samples
- Supply all of the healthcare equipment you will need (e.g. blood pressure monitor, oxygen level, tablet etc.)
- Coordinate diagnostic tests or medical imaging (e.g. x-ray, MRI, CT etc.), including your transportation.
- Be available to support and trouble shoot with you, as needed



Your care team may include:

- Hospital doctor
- Nurse
- Pharmacist
- Occupational Therapist
- Physiotherapist
- Social Worker
- Care Management Leader
- Indigenous Patient Navigator

While in the HaH program, you will have a virtual call bell and phone number to connect with your care team 24/7.

If you do not feel safe, your condition changes or you no longer wish to participate, we will coordinate your transfer back to the hospital.