

We're moving to a new electronic health records system

Starting July 15, 2024, our clinic will move from older systems and paper-based charts to one electronic health records system to enhance the safety, quality and consistency of care.



Our focus continues to be providing quality care to you.



If you are visiting the clinic between July and September 2024:

- You may experience delays in services while we get used to the new system
- Please arrive early for your appointment to allow extra time for registration
- Thank you for your patience during this time

Some changes you might see:

- Care providers in training to learn the new system
- New devices in the clinic, like computers on wheels
- Extra support staff on site



Expected benefits of the new system:

- Care teams with real-time access to the information they need
- Less time repeating information or undergoing duplicate tests
- Safer medication management process
- Faster access to lab results and medication therapies



To learn more about the new system, ask your care provider or visit bit.ly/VCH-CSTInfo, including information in other languages.

简体中文 | 繁體中文 | ਪੰਜਾਬੀ | Tiếng Việt | فارسی