

Phone: 604-219-9384 Fax: 236-429-3671

Hours of operation: Monday to Friday 8:00 AM to 6:00 PM

INDIGENOUS CRISIS RESPONSE TEAM (ICRT) REFERRAL FORM

IF YOUR CLIENT REQUIRES IMMEDIATE HELP, PLEASE CALL 911 OR DIRECT THEM TO THE NEAREST EMERGENCY DEPARTMENT

Date:

Click or tap to enter a date.

CLIENT INFORMATION

First Name:	Last Name:	Date of Birth: DD MM YYYY	Age:
PHN:	PARIS ID: (if known)	Phone #:	
Address: (**Vancouver Resident ONLY**)			
Pronouns			
Name of Primary Care Provider (Physician/NP/Clinic):		Phone Number:	
		Fax Number:	

REFERRING SOURCE INFORMATION

Please indicate the preferred day/time to make contact with you (or identify an alternate person we can contact) regarding the referral

Name	Phone	Fax
Preferred day/time to contact		
Alternate contact:	Phone	

CONSENT TO REFERRAL

Client is aware and consents to referral and sharing of information? Yes No

REFERRAL DESCRIPTION

Crisis Response Required:

Are there current risks or safety concerns for staff? Yes No

If yes, please specify:

How long has this been a concern? Less than 1 month 1 to 6 months More than 6 months

What actions have been taken to address concern (s) and associated risk (s) in the past 6 months?

Are you aware of any important cultural/familial connections in client's life?

Please describe:

Is client engaged with any other supports or services? <input type="checkbox"/> Yes <input type="checkbox"/> No
If yes, please specify

Supplemental information attached

For office use only	
Date referral received:	<div style="border: 1px solid gray; display: inline-block; padding: 5px 20px;">Click or tap to enter a date.</div>

INSTRUCTIONS and INFORMATION

SERVICE ELIGIBILITY

Indigenous Crisis Response Team (ICRT) provides wholistic non-police crisis response services for people ages 17 and older in Vancouver. Leading with cultural safety, ICRT provides same day mobile mental health and wellness crisis response services for people who may be experiencing or nearing a mental health crisis and who may or may not actively use substances. ICRT is an outreach service and the team travels to a person’s location. It is not an emergency service and is not for people who are actively putting their own lives, or the physical safety of others, at risk.

In addition, ICRT provides:

- Critical incident and stress debriefing.
- Wellness checks (in case of crisis, regular care team unable to respond, or not connected to a Care Team, disengaged from a care team).
- Short-term follow-up (up to 30 days), connection to Indigenous cultural supports, and system navigation.

Eligibility:

- Age 17+ (exemptions are made for 16 and under, in special circumstances).
- Frequenting\living in the Downtown Eastside (DTES) community in Vancouver.
- Experiencing or nearing a mental health crisis and who may or may not actively use substances (including a situational, emotional, or behavioural crisis).
- Requiring an urgent in-person intervention that cannot be provided by a regular care team (e.g., Mental Health and Substance Use Team) or another crisis service (e.g., B.C. Crisis Line, Access and Assessment Centre).
- Not for people who are actively putting their own lives, or the physical safety of others, at risk.
- In an emergency, please call 9-1-1 or visit the nearest hospital.

HOW TO ACCESS INDIGENOUS CRISIS RESPONSE TEAM (ICRT)

ICRT is an outreach team. Please contact us during our hours of operation if you’d like to refer a client to our service.
Referral Form: fax to (236) 429-3671 or submit by email to: icrt@vch.ca
Phone: (604) 219-9284
Hours of operation: Monday to Friday, 8:00 a.m. to 6:00 p.m.