Medical Imaging: eTriage Patient Notifications

eTriage Patient Notifications text messaging Terms and Conditions ("Texting Policy"):
This "Texting Policy" applies to the use of the eTriage Patient Notifications text messaging program, developed by Vancouver Coastal Health (VCH), for the communication of scheduled medical examinations including notifications of dates and times of the exam, patient preparation requirements, reminder messages and, where needed, screening questions. By using Texting Services, you agree to this Texting Policy.

Messaging and Data Rates Apply:
Messaging and data rates apply in connection with your use of Texting Services. You are responsible for any applicable charges to your wireless account when you opt-in for Texting Services.

Privacy:
Your personal information is handled according to the VCH Information Privacy Policy.

To opt out, text "STOP":
You may opt out of eTriage Patient Notifications at any time by texting "STOP".

Enrollment:
This is not a subscription service but instead is initiated for each medical requisition VCH receives on behalf of the patient. Upon receiving a subsequent medical requisition, the process begins anew except for those patients who have responded "STOP" for which no new text messages will be sent.

Our right to terminate:
We reserve the right to unilaterally suspend or terminate the eTriage Patient Notifications Texting Services, in our sole discretion, and without any prior notice to you.

Changes to Texting Policy:
We may revise this Texting Policy at any time by updating this posting.

Contact Us:
If you have additional questions about our Texting Services, you can email eTriage Support at eTriageSupport@vch.ca.