

We're moving to a new electronic health records system

Starting Oct. 18, 2025, qathet General Hospital and several community sites will move from paper-based charts to one electronic health records system to enhance the safety, quality and consistency of care.



Our focus is on providing quality care to you.



If you are visiting between Oct. and Dec.:

- You may experience delays in services while we get used to the new system.
- Please arrive early for your appointment to allow for extra time for registration.
- Thank you for your patience during this time.

Benefits of the new system:

- Care teams with real-time access to the information they need, including at BC Cancer centres in Victoria and Prince George
- Less time repeating information or undergoing duplicate tests
- Safer medication management process
- Faster access to lab results and medication therapies

Changes you might see:

- Care providers in training to learn the new system
- New devices at the hospital or clinic, like computers on wheels
- Extra support staff on site



To learn more about the new system, ask your care provider or scan the QR code.