Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
21/Oct/2024	German Canadian Care Home	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	German Canadian Benevolent Society of B.C.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
18/Oct/2024	Turning Point Recovery Society - Vancouver	Medication Records and	RCR Sec. 70 - Administration of medication RCR Sec. 89 - Record of complaints	Vancouver	Substance Use	Turning Point Recovery Society	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
		Reporting	and compliance				required to be submitted to Electioning	
19/Sep/2024	George Pearson Centre	Neglect Abuse	RCR Sec. 52 - Harmful actions not permitted	Vancouver	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing, Licensee has addressed	Review and monitor corrective action plan
		Staffing	RCR Sec. 42 - Staffing coverage				some contraventions, corrective	
16/Sep/2024	Dogwood Care Home	Care & Physical, Equipment and Records and	RCR Sec. 81 - Care plan needed if RCR Sec. 34 - Lounges and recreation facilities RCR Sec. 77 - Reportable incident	Vancouver	Long Term Care	Vancouver Coastal Health**	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
		Staffing	RCR Sec. 42 - Staffing coverage					
16/Aug/2024	Crofton Manor	Care & Supervision	RCR Sec. 81 - Care plan needed if more than 30 day stay	Vancouver	Long Term Care	WC Operating (British Columbia-1) GP Inc.	Licensee has addressed some contraventions, corrective action plan	Review and monitor corrective action plan, Follow up inspection
		Records and Reporting	RCR Sec. 77 - Reportable incident				required to be submitted to Licensing	required
		Records and Reporting	RCR Sec. 81 - Care plan needed if more than 30 day stay					
		Records and Reporting	RCR Sec. 83 - Nutrition plan					
		Staffing	RCR Sec. 42 - Staffing coverage					
16/Aug/2024	Lakeview Care Centre	Policies & Procedures	RCR Sec. 60 - Dispute resolution	Vancouver	Private Hospital	Bloom Limited Partnership	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
		Records and Reporting	RCR Sec. 77 - Reportable incident				required to be submitted to Electrising	
		Staffing	RCR Sec. 42 - Staffing coverage					
30/Jul/2024	Holy Family Hospital	Emotional/Verbal Abuse	RCR Sec. 52 - Harmful actions not permitted	Vancouver	Extended Care	Providence Health Care	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
		Policies & Procedures	RCR Sec. 85 - Policies and procedures					
22/Jul/2024	Casa Mia	Staffing	RCR Sec. 41 - Management and supervisory staff	Vancouver	Long Term Care	Casa Mia Care Ltd	Corrective action plan submitted to Licensing	Review and monitor corrective action plan, Follow up inspection

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
12/Jul/2024	Crofton Manor	Policies &	RCR Sec. 85 - Policies and	Vancouver	Long Term Care	WC Operating (British	Licensee has addressed some	Resources provided, Review and
		Procedures	procedures	-		Columbia-1) GP Inc.	contraventions, corrective action plan	monitor corrective action plan
/ /		Records and	RCR Sec. 77 - Reportable incident				required to be submitted to Licensing	
11/Jul/2024	Dogwood Care Home	Care &	RCR Sec. 50 - Continuing	Vancouver	Long Term Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
		Supervision	accommodation	1		Health**	Licensing	action plan
		Program	RCR Sec. 55 - Program of activities					
		Staffing	RCR Sec. 42 - Staffing coverage	-				
11/Jul/2024	Lakeview Care Centre	Records and	RCR Sec. 76 - Notification of illness	Vancouver	Private Hospital	Bloom Limited	Corrective action plan submitted to	Review and monitor corrective
		Reporting	or injury	_		Partnership	Licensing	action plan, Notify other agencies
		Staffing	RCR Sec. 37 - Character and skill requirements					(i.e., RCMP, MCFD, PGT, funding agency)
		Staffing	RCR Sec. 42 - Staffing coverage					
10/Jul/2024	Central City Lodge	Physical Facility Equipment & Furnishings	RCR Sec. 22 - Maintenance	Vancouver	Long Term Care	Providence Living Society	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
05/Jul/2024	Dogwood Care Home	Care & Supervision	RCR Sec. 50 - Continuing accommodation	Vancouver	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
		Policies & Procedures	RCR Sec. 60 - Dispute resolution	_				·
19/Jun/2024	Evergreen House	Care &	RCR Sec. 50 - Continuing	North Vancouver	Extended Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
		Supervision	accommodation			Health Authority	Licensing	action plan
		Care &	RCR Sec. 81 - Care plan needed if]			_	
		Supervision	more than 30 day stay					
		Records and	RCR Sec. 76 - Notification of illness					
		Reporting	or injury					
15/May/2024	Dogwood Care Home	Physical Facility	RCR Sec. 21 - Equipment and	Vancouver	Long Term Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
		Equipment &	furnishings			Health**	Licensing	action plan
		Furnishings		1				
		Staffing	RCR Sec. 42 - Staffing coverage					
15/May/2024	German Canadian Care	Care &	RCR Sec. 81 - Care plan needed if	Vancouver	Long Term Care	German Canadian	Corrective action plan submitted to	Review and monitor corrective
	Home	Supervision	more than 30 day stay			Benevolent Society of	Licensing	action plan
		Physical,	RCR Sec. 21 - Equipment and			B.C.		
		Equipment and	furnishings					
		Furnishing						

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
26/Apr/2024	Renfrew Care Centre	Nutrition & Food Services	RCR Sec. 64 - Food service schedule RCR Sec. 67 - Eating aids and	Vancouver	Long Term Care	Renfrew Seniors Village 3 LLP	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
			_					
		Physical Facility	supplements RCR Sec. 62 - Menu planning					
		Equipment & Furnishings	New Sec. 02 - Menu planning					
26/Apr/2024	Together We Can - Arise	Care & Supervision	RCR Sec. 47 - Admission screening	Vancouver	Substance Use	Together We Can Drug & Alcohol Recovery & Education Society	Corrective action plan submitted to Licensing, No further action required all contraventions have been addressed	No further action required all contraventions have been addressed
			RCR Sec. 81 - Care plan needed if more than 30 day stay					
12/Apr/2024	Amica West Vancouver	Care & Supervision	RCR Sec. 47 - Admission screening	West Vancouver	Long Term Care	Amica Senior Lifestyles Inc.	Licensee has addressed some contraventions, corrective action plan	Review and monitor corrective action plan
		Care &	RCR Sec. 81 - Care plan needed if				required to be submitted to Licensing	
		Supervision	more than 30 day stay					
02/Apr/2024	Silverstone Care Centre	Care &	RCR Sec. 54 - General health and	Sechelt	Long Term Care	Silverstone Care Centre	Licensee has addressed some	Review and monitor corrective
		Supervision	hygiene			Ltd.	contraventions, corrective action plan	action plan, Follow up inspection
		Care &	RCR Sec. 81 - Care plan needed if				required to be submitted to Licensing	required
		Supervision	more than 30 day stay					
		Medication	RCR Sec. 70 - Administration of					
			medication					
		Neglect Abuse	RCR Sec. 52 - Harmful actions not permitted					
		Policies &	RCR Sec. 74 When restraints may					
		Procedures	be used					
		Staffing	ACT Sec. 7 - Standards to be maintained					
		Staffing	RCR Sec. 37 - Character and skill requirements					
		Staffing	RCR Sec. 42 - Staffing coverage					
30/Mar/2024	George Pearson Centre	Medication	+	Vancouver	Extended Care	Vancouver Coastal Health**	Licensee has addressed some contraventions, corrective action plan	Review and monitor corrective action plan
		Staffing	RCR Sec. 42 - Staffing coverage				required to be submitted to Licensing	Second Plan

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
30/Mar/2024	Dogwood Transitional Care Unit	Program	RCR Sec. 55 - Program of activities	Vancouver	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing	Review and monitor corrective action plan, Follow up inspection required
		Staffing	RCR Sec. 45 - Employee responsible for activities					
20/Mar/2024	Dogwood Transitional Care Unit	Program	RCR Sec. 55 - Program of activities	Vancouver	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
20/Mar/2024	Victory House	Care & Supervision	RCR Sec. 53 - Privacy	Vancouver	Mental Health	The Bloom Group Community Services	A health and safety plan is required to be submitted	Progressive compliance actions, Review and approve health and
		Emotional/Verbal Abuse	RCR Sec. 52 - Harmful actions not permitted			Society		safety plan
		Staffing	RCR Sec. 37 - Character and skill					
19/Mar/2024	Holy Family Hospital	Care & Supervision	RCR Sec. 57 - Access to persons in care	Vancouver	Extended Care	Providence Health Care	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
		Policies & Procedures	RCR Sec. 60 - Dispute resolution					
		Policies &	RCR Sec. 85 - Policies and					
		Procedures Records and Reporting	RCR Sec. 77 - Reportable incident					
11/Mar/2024	Braddan Private Hospital	Care & Supervision	RCR Sec. 81 - Care plan needed if more than 30 day stay	Vancouver	Private Hospital	Braddan Private Hospital Inc.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
11/Mar/2024	Villa Carital	Policies & Procedures Records and Reporting	RCR Sec. 85 - Policies and procedures RCR Sec. 89 - Record of complaints and compliance	Vancouver	Long Term Care	Villa Carital Society	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
20/Feb/2024	Creekstone Care Centre	Care & Supervision Policies & Procedures	RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 85 - Policies and procedures	North Vancouver	Long Term Care	Creekstone Care Centre Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
15/Feb/2024	Lynn Valley Care Centre Private Hospital	Care & Supervision Policies & Procedures	RCR Sec. 82 - Implementation of care plans RCR Sec. 85 - Policies and procedures	North Vancouver	Private Hospital	North Shore Private Hospital Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
15/Feb/2024	Point Grey Private Hospital	Care & Supervision Policies & Procedures	RCR Sec. 57 - Access to persons in care RCR Sec. 85 - Policies and procedures	Vancouver	Private Hospital	4347 Investments Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
01/Mar/2024	Dogwood Care Home	Policies & Procedures	RCR Sec. 60 - Dispute resolution	Vancouver	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
09/Feb/2024	Windermere Care Centre	Physical Facility Equipment & Furnishings	RCR Sec. 22 - Maintenance	Vancouver	Long Term Care	Vancouver Coastal Health**	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
18/Jan/2024	Pacifica Treatment Centre	Physical, Equipment and	RCR Sec. 16 - Temperature and lighting	Vancouver	Substance Use	Pacifica Treatment Centre Society	Licensee has addressed some contraventions, corrective action plan	Review and monitor corrective action plan
05/Jan/2024	Fair Haven Homes Vancouver Lodge	Staffing	RCR Sec. 37 - Character and skill requirements	Vancouver	Long Term Care	Fair Haven Homes Society	Corrective action plan submitted to Licensing, No further action required all contraventions have been addressed	Review and monitor corrective action plan
27/Dec/2023	Lynn Valley Care Centre	Physical, Equipment and Records and Reporting	ACT Sec. 7 - Standards to be maintained RCR Sec. 77 - Reportable incident	North Vancouver	Long Term Care	North Shore Private Hospital (1985) Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
22/Dec/2023	Creekstone Care Centre	Policies & Procedures	RCR Sec. 85 - Policies and procedures	North Vancouver	Long Term Care	Creekstone Care Centre Ltd.	No further action required all contraventions have been addressed	No further action required all contraventions have been addressed
19/Dec/2023	S.U.C.C.E.S.S. Simon K.Y. Lee Seniors Care Home	Care & Supervision Policies & Procedures	RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 85 - Policies and procedures	Vancouver	Long Term Care	S.U.C.C.E.S.S. Multi- Level Care Society	Corrective action plan submitted to Licensing	Licensee referred to expert or external agency for training or support
11/Dec/2023	Holy Family Hospital	Staffing	RCR Sec. 37 - Character and skill requirements	Vancouver	Extended Care	Providence Health Care	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
22/Nov/2023	Pinegrove Place	Records and Reporting	RCR Sec. 77 - Reportable incident	Richmond	Long Term Care	Mennonite Intermediate Care Home Society	Corrective action plan submitted to Licensing	Follow up inspection required
16/Nov/2023	Pacifica Treatment Centre	Care & Supervision	RCR Sec. 54 - General health and hygiene	Vancouver	Substance Use	Pacifica Treatment Centre Society	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
15/Nov/2023	Amica Lions Gate	Medication Records and Reporting	RCR Sec. 68 - Medication safety and advisory committee RCR Sec. 77 - Reportable incident	West Vancouver	Long Term Care	Amica Senior Lifestyles Inc.		
15/Nov/2023	Hamilton Village Care Centre	Care & Supervision	RCR Sec. 82 - Implementation of care plans	Richmond	Long Term Care	Buron Healthcare Ltd.	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
10/Nov/2023	Banfield Pavilion - Vancouver General Hospital	Care & Supervision Records and Reporting	RCR Sec. 81 - Care plan needed if more than 30 day stay RCR Sec. 92 - How long records must be kept	Vancouver	Extended Care	Vancouver Coastal Health**	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
02/Nov/2023	Creekstone Care Centre	Care &	RCR Sec. 53 - Privacy	North Vancouver	Long Term Care	Creekstone Care Centre	Licensee has addressed some	Review and monitor corrective
02/1101/2023	Creekstone care centre	Supervision	New Sec. 33 - Frivacy	North Valicouver	Long Term Care	Ltd.	contraventions, corrective action plan	action plan
		Supervision					required to be submitted to Licensing	
							required to be submitted to Electising	
31/Oct/2023	Hilltop House	Care &	RCR Sec. 81 - Care plan needed if	Squamish	Long Term Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
		Supervision	more than 30 day stay			Health	Licensing	action plan
		Physical Facility	RCR Sec. 19 - Monitoring,					
		Equipment &	signalling and communications					
31/Oct/2023	OPAL by Element	Care &	RCR Sec. 81 - Care plan needed if	Vancouver	Long Term Care	Care Pacific Holdings	Licensee has addressed some	Resources provided, Review and
		Supervision	more than 30 day stay	1		Ltd.	contraventions, corrective action plan	monitor corrective action plan
		Licensing	RCR Sec. 11 - Posting/advertising				required to be submitted to Licensing	
			licence/inspection record					
		Policies &	RCR Sec. 85 - Policies and	1				
		Procedures	procedures					
		Records and	RCR Sec. 85 - Policies and	1				
		Reporting	procedures					
		Staffing	RCR Sec. 42 - Staffing coverage					
30/Sep/2023	Banfield Pavilion -	Care &	RCR Sec. 54 - General health and	Vancouver	Extended Care	Vancouver Coastal	Licensee has addressed some	Review and monitor corrective
	Vancouver General	Supervision	hygiene			Health**	contraventions, corrective action plan	action plan
	Hospital	Nutrition & Food	RCR Sec. 66 - Individual nutrition				required to be submitted to Licensing	
		Services	needs					
13/Sep/2023	German Canadian Care	Physical,	RCR Sec. 62 - Menu planning	Vancouver	Long Term Care	German Canadian	Licensee has addressed some	Review and monitor corrective
	Home	Equipment and				Benevolent Society of	contraventions, corrective action plan	action plan
		Furnishing		1		B.C.	required to be submitted to Licensing	
		Staffing	RCR Sec. 42 - Staffing coverage					
03/Aug/2023	Lynn Valley Care Centre	Program	RCR Sec. 55 - Program of activities	North Vancouver	Long Term Care	North Shore Private	Corrective action plan submitted to	Review and monitor corrective
						Hospital (1985) Ltd.	Licensing	action plan
		Records and	RCR Sec. 70 - Administration of	1				
		Reporting	medication					
28/Jul/2023	St. Jude's Anglican Home	Care &	ACT Sec. 7 - Standards to be	Vancouver	Long Term Care	St. Jude's Anglican	Corrective action plan submitted to	Review and monitor corrective
		Supervision	maintained			Home Society	Licensing	action plan, Follow up inspection
		Neglect Abuse	RCR Sec. 52 - Harmful actions not					required
			permitted					
		Staffing	RCR Sec. 42 - Staffing coverage					
19/Jul/2023	Haro Park Centre	Records and	RCR Sec. 89 - Record of complaints	Vancouver	Long Term Care	Haro Park Centre	Corrective action plan submitted to	Review and monitor corrective
		Reporting	and compliance	1		Society	Licensing	action plan
		Staffing	RCR Sec. 45 - Employee					
			responsible for activities]	

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
19/Jul/2023	Victory House	Physical Facility Equipment & Furnishings	RCR Sec. 22 - Maintenance	Vancouver	Mental Health	The Bloom Group Community Services Society		
		Policies & Procedures	RCR Sec. 85 - Policies and procedures			·		
18/Jul/2023	Minoru Residence	Care & Supervision Hygiene and communicable disease control	RCR Sec. 82 - Implementation of care plans RCR Sec. 54 - General health and hygiene	Richmond	Extended Care	Vancouver Coastal Health		
18/Jul/2023	St. Jude's Anglican Home	Physical, Equipment and Furnishing Records and Reporting	RCR Sec. 30 - Physical requirements of bathrooms RCR Sec. 76 - Notification of illness or injury	Vancouver	Long Term Care	St. Jude's Anglican Home Society	Corrective action plan submitted to Licensing	Review and monitor corrective action plan
18/Jul/2023	Three Links Care Centre	Policies & Procedures Records and Reporting	RCR Sec. 85 - Policies and procedures RCR Sec. 77 - Reportable incident	Vancouver	Long Term Care	Three Links Care Society	No further action required all contraventions have been addressed	No further action required all contraventions have been addressed
18/Jul/2023	Windermere Care Centre	Licensing Records and Reporting	ACT Sec. 7 - Standards to be maintained RCR Sec. 77 - Reportable incident	Vancouver	Long Term Care	Vancouver Coastal Health**	Licensee has addressed some contraventions, corrective action plan required to be submitted to Licensing	Review and monitor corrective action plan
18/Jul/2023	Victory House	Physical Facility Equipment & Records and Reporting Staffing	RCR Sec. 22 - Maintenance RCR Sec. 77 - Reportable incident RCR Sec. 44 - Food services employees	Vancouver	Mental Health	The Bloom Group Community Services Society	,	Review and monitor corrective action plan, Follow up inspection required

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
27/Jun/2023	Eagle House	Care &	RCR Sec. 81 - Care plan needed if		Child and Youth	Hollyburn Family	Licensee has addressed some	Review and monitor corrective
		Supervision	more than 30 day stay		Residential	Services Ltd	contraventions, corrective action plan	action plan, Notify other agencies
		Hygiene and	RCR Sec. 54 - General health and				required to be submitted to Licensing	(i.e., RCMP, MCFD, PGT, funding
		communicable	hygiene					agency), Follow up inspection
		disease control						required
		Physical,	RCR Sec. 21 - Equipment and					
		Equipment and	furnishings					
		Physical,	RCR Sec. 22 - Maintenance					
		Equipment and						
		Furnishing						
		Policies &	RCR Sec. 48 - Advise on admission					
		Procedures						
		Records and	RCR Sec. 78 - Records for each	1				
		Reporting	person in care					
27/Jun/2023	Evergreen House	Staffing	RCR Sec. 45 - Employee	North Vancouver	Extended Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
1			responsible for activities			Health Authority	Licensing	action plan
1/Jun/2023	Broadway Pentecostal	Care &	RCR Sec. 81 - Care plan needed if	Vancouver	Long Term Care	Broadway Pentecostal	Licensee has addressed some	Review and monitor corrective
	Lodge	Supervision	more than 30 day stay			Care Association	contraventions, corrective action plan	action plan
		Records and	RCR Sec. 76 - Notification of illness	5			required to be submitted to Licensing	
		Reporting	or injury					
		Staffing	RCR Sec. 40 - Continuing	1				
		0	monitoring of employees					
10/May/2023	Baptist Housing (Baptist	Care &	RCR Sec. 81 - Care plan needed if	West Vancouver	Long Term Care	Baptist Housing (Baptist	Licensee has addressed some	Review and monitor corrective
	Housing Oak Bay Care	Supervision	more than 30 day stay			Housing Oak Bay Care		action plan
	Society)	Policies &	RCR Sec. 60 - Dispute resolution	1		Society)	required to be submitted to Licensing	
1		Procedures						
03/May/2023	Hamilton High Street	Care &	RCR Sec. 54 - General health and	Richmond	Long Term Care	Hamilton High Street	Licensee has addressed some	Review and monitor corrective
, ,,, ,	Residence Inc.	Supervision	hygiene			Residence Inc.	contraventions, corrective action plan	action plan, Follow up inspection
		Care &	RCR Sec. 81 - Care plan needed if	1			required to be submitted to Licensing	required
		Supervision	more than 30 day stay				required to be submitted to biscinsing	equilibrium
		Records and	RCR Sec. 77 - Reportable incident	1				
		Reporting						
03/May/2023	North Shore Private	Staffing	RCR Sec. 37 - Character and skill	North Vancouver	Private Hospital	North Shore Private	No further action required all	No further action required all
	Hospital Ltd.	Jan 6	requirements			Hospital Ltd.	contraventions have been addressed	contraventions have been
03/May/2023	Royal Arch Masonic	Care &	RCR Sec. 81 - Care plan needed if	Vancouver	Long Term Care	Royal Arch Masonic	Licensee has addressed some	Review and monitor corrective
, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Homes Society	Supervision	more than 30 day stay			Homes Society	contraventions, corrective action plan	action plan
		Neglect Abuse	RCR Sec. 52 - Harmful actions not				required to be submitted to Licensing	January Plant
			permitted				. equiled to be submitted to Licensing	
		Records and	RCR Sec. 76 - Notification of illness					
1		Reporting	or injury					

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
01/May/2023	Pacifica Treatment	Policies &	RCR Sec. 85 - Policies and	Vancouver	Substance Use	Pacifica Treatment	Corrective action plan submitted to	Review and monitor corrective
	Centre Society	Procedures	procedures			Centre Society	Licensing	action plan
22/Mar/2023	Totem Lodge	Care &	RCR Sec. 52 - Harmful actions not		Extended Care	Vancouver Coastal	No further action required all	No further action required all
		Supervision	permitted			Health	contraventions have been addressed	contraventions have been
		Staffing	RCR Sec. 42 - Staffing coverage					addressed
10/Mar/2023	Lynn Valley Care Centre	Policies &	RCR Sec. 48 - Advise on admission	North Vancouver	Long Term Care	North Shore Private	Corrective action plan submitted to	Review and monitor corrective
		Procedures				Hospital (1985) Ltd.	Licensing	action plan
		Staffing	RCR Sec. 37 - Character and skill	_				
			requirements					
		Licensing	ACT Sec. 7 - Standards to be					
			maintained					
21/Feb/2023	Evergreen House	Staffing	RCR Sec. 40 - Continuing	North Vancouver	Extended Care	Vancouver Coastal	Licensee has addressed some	Review and monitor corrective
			monitoring of employees			Health Authority	contraventions, corrective action plan	action plan
		Staffing	ACT Sec. 7 - Standards to be				required to be submitted to Licensing	
			maintained					
		Policies &	RCR Sec. 85 - Policies and					
		Procedures	procedures					
9/Feb/2023	Creekstone Care Centre	Licensing	ACT Sec. 7 - Standards to be	North Vancouver	Long Term Care	Creekstone Care Centre	Licensee has addressed some	Review and monitor corrective
			maintained			Limited Partnership	contraventions, corrective action plan	action plan
		Records and	RCR Sec. 76 - Notification of illness	5			required to be submitted to Licensing	
		Reporting	or injury					
9/Feb/2023	Evergreen House	Neglect Abuse	RCR Sec. 52 - Harmful actions not	North Vancouver	Extended Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
			permitted			Health Authority	Licensing	action plan
07/Feb/2023	Railway House	Care &	RCR Sec. 83 - Nutrition plan	Richmond	Mental Health	Greater Vancouver	Licensee has addressed some	Review and monitor corrective
		Supervision				Community Services	contraventions, corrective action plan	action plan
		Care &	RCR Sec. 54 - General health and			Society	required to be submitted to Licensing	
		Supervision	hygiene					
		Care &	RCR Sec. 81 - Care plan needed if					
		Supervision	more than 30 day stay					
		Program	RCR Sec. 65 - Participation by					
			persons in care					
11/Jan/2023	Villa Cathay Care Home	Medication	RCR Sec. 70 - Administration of	Vancouver	Long Term Care	Villa Cathay Care Home	Licensee has addressed some	Follow up inspection required
			medication			Society	contraventions, corrective action plan	
		Medication	RCR Sec. 68 - Medication safety				required to be submitted to Licensing	
			and advisory committee					
		Medication	RCR Sec. 72 - Return of medication					
			to pharmacy					

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
22/Dec/2022	Creekstone Care Centre	Policies &	RCR Sec. 85 - Policies and	North Vancouver	Long Term Care	Creekstone Care Centre	Licensee has addressed some	Review and monitor corrective
		Procedures	procedures			Limited Partnership	contraventions, corrective action plan	action plan
		Care &	RCR Sec. 83 - Nutrition plan				required to be submitted to Licensing	
		Supervision						
22/Dec/2022	Youville Residence	Policies &	RCR Sec. 85 - Policies and	Vancouver	Long Term Care	Providence Health Care	Corrective action plan submitted to	Review and monitor corrective
		Procedures	procedures				Licensing	action plan
07/Dec/2022	Lynn Valley Care Centre	Physical,	RCR Sec. 21 - Equipment and	North Vancouver	Long Term Care	North Shore Private	Corrective action plan submitted to	Review and monitor corrective
		Equipment and	furnishings			Hospital (1985) Ltd.	Licensing	action plan
		Furnishing						
07/Dec/2022	St. Jude's Anglican Home		RCR Sec. 54 - General health and	Vancouver	Long Term Care	St. Jude's Anglican	Corrective action plan submitted to	Review and monitor corrective
		Supervision	hygiene			Home Society	Licensing	action plan
07/Dec/2022	Willingdon Creek Village	Care &	RCR Sec. 81 - Care plan needed if	Powell River	Long Term Care	Vancouver Coastal	No further action required all	No further action required all
		Supervision	more than 30 day stay			Health	contraventions have been addressed	contraventions have been
								addressed
		Records and	RCR Sec. 88 - Record of minor and				Corrective action plan submitted to	Review and monitor corrective
		Reporting	reportable incidents	_			Licensing	action plan
		Staffing	RCR Sec. 42 - Staffing coverage					
		Policies &	RCR Sec. 48 - Advise on admission					
		Procedures						
01/Dec/2022	Hamilton High Street	Policies &	RCR Sec. 85 - Policies and	Richmond	Long Term Care	Hamilton High Street	A health and safety plan is required to	1
	Residence Inc.	Procedures	procedures	_		Residence Inc.	be submitted, Licensee has addressed	1 ' '
		Nutrition & Food	RCR Sec. 62 - Menu planning				some contraventions, corrective	Follow up inspection required
		Services					action plan required to be submitted	
		Staffing	RCR Sec. 37 - Character and skill				to Licensing	
			requirements					
		Staffing	RCR Sec. 41 - Management and					
			supervisory staff	_				
		Staffing	RCR Sec. 42 - Staffing coverage					
18/Nov/2022	Berkley Care Centre	Physical,	RCR Sec. 62 - Menu planning	North Vancouver	Long Term Care	Vancouver Coastal	Corrective action plan submitted to	Review and monitor corrective
		Equipment and				Health	Licensing	action plan
		Furnishing		_				
		Care &	RCR Sec. 50 - Continuing					
		Nutrition & Food	RCR Sec. 62 - Menu planning					
		Services						
17/Oct/2022	University Hospital -	Policies &	RCR Sec. 85 - Policies and	Vancouver	Extended Care	Vancouver Coastal		
	Purdy Pavilion ECU	Procedures	procedures			Health**		

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
14/Oct/2022	Hamilton High Street	Policies &	RCR Sec. 85 - Policies and	Richmond	Long Term Care	Hamilton High Street	A health and safety plan is required to	1
	Residence	Procedures	procedures			Residence Inc.	-	monitor corrective action plan,
		Licensing	RCR Sec. 46 - Prohibited service				some contraventions, corrective	Review and approve health and
							action plan required to be submitted	safety plan, Follow up inspection
		Medication	RCR Sec. 68 - Medication safety	1			to Licensing	required
			and advisory committee					
		Staffing	RCR Sec. 42 - Staffing coverage					
		Policies &	RCR Sec. 60 - Dispute resolution	1			Corrective action plan submitted to	Review and monitor corrective
		Procedures					Licensing	action plan
8/Sep/2022	Inglewood Private	Care &	RCR Sec. 81 - Care plan needed if	West Vancouver	Private Hospital	Baptist Housing Oak Bay		
	Hospital	Supervision	more than 30 day stay			Care Society		
		Emotional/Verbal	RCR Sec. 52 - Harmful actions not					
		Abuse	permitted					
		Physical Facility	RCR Sec. 21 - Equipment and					
		Equipment &	furnishings					
		Staffing	RCR Sec. 42 - Staffing coverage					
		Staffing	RCR Sec. 40 - Continuing					
			monitoring of employees					
		Staffing	RCR Sec. 37 - Character and skill	1				
			requirements					
		Physical Abuse	RCR Sec. 81 - Care plan needed if					
		BL : 141	more than 30 day stay	1				
		Physical Abuse	RCR Sec. 52 - Harmful actions not permitted					
24/Aug/2022	Arbutus Care Centre	Medication	RCR Sec. 71 - Changes to directions	Vancouver	Private Hospital	Revera Inc.		
			for use of medication					
		Records and	RCR Sec. 91 - Currency and	1				
		Reporting	availability of records					
16/Aug/2022	Sunrise of Lynn Valley	Care &	RCR Sec. 82 - Implementation of	North Vancouver	Long Term Care	Ventas SS L Ontario II		
		Supervision	care plans			Inc		
06/Jul/2022	Leaside Place	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Acquired Injury	Saltgrass Health Inc.		
		Care &	RCR Sec. 81 - Care plan needed if					
		Supervision	more than 30 day stay					
23/Jun/2022	Holy Family Hospital	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Extended Care	Providence Health Care		
		Care &	RCR Sec. 82 - Implementation of					
		Supervision	care plans]	

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner
Substantiated					' ''	
23/Jun/2022	Inglewood Care Centre	Care &	RCR Sec. 82 - Implementation of	West Vancouver	Long Term Care	Baptist Housing (Baptist
		Supervision	care plans			Housing Oak Bay Care
						Society)
21/Jun/2022	Amica West Vancouver	Physical,	RCR Sec. 21 - Equipment and	West Vancouver	Long Term Care	Amica Senior Lifestyles
		Equipment and	furnishings			Inc.
		Furnishing				
		Care &	RCR Sec. 81 - Care plan needed if			
		Supervision	more than 30 day stay			
21/Jun/2022	Champlain House	Policies &	RCR Sec. 85 - Policies and	Vancouver	Mental Health	Coast Foundation
		Procedures	procedures			Society (1974)
		Staffing	RCR Sec. 40 - Continuing			
			monitoring of employees			
21/Jun/2022	Richmond Lions Manor -	Care &	RCR Sec. 81 - Care plan needed if	Richmond	Long Term Care	Vancouver Coastal
	Bridgeport	Supervision	more than 30 day stay			Health
		Staffing	ACT Sec. 7 - Standards to be			
			maintained			
21/Jun/2022	Royal Arch Masonic	Care &	ACT Sec. 7 - Standards to be	Vancouver	Long Term Care	Royal Arch Masonic
	Home	Supervision	maintained			Homes Society
		Care &	RCR Sec. 81 - Care plan needed if			
		Supervision	more than 30 day stay			
28/Apr/2022	Christenson Village	Records and	RCR Sec. 76 - Notification of illness	Gibsons	Long Term Care	The Good Samaritan
		Reporting	or injury			Society
18/Apr/2022	Minoru Residence	Records and	RCR Sec. 77 - Reportable incident	Richmond	Extended Care	Vancouver Coastal
		Reporting				Health
18/Apr/2022	Quinton Place Residence	Policies &	RCR Sec. 85 - Policies and		Child and Youth	North Shore Disability
		Procedures	procedures		Residential	Resource Centre
		Staffing	RCR Sec. 41 - Management and			
			supervisory staff			
		Records and	RCR Sec. 71 - Changes to directions			
		Reporting	for use of medication			
08/Apr/2022	Lynn Valley Care Centre	Hygiene and	RCR Sec. 54 - General health and	North Vancouver	Long Term Care	North Shore Private
		communicable	hygiene			Hospital (1985) Ltd.
		disease control				
		Hygiene and	RCR Sec. 39 - Continuing health of			
		communicable	employees			
		disease control				
		Care &	RCR Sec. 52 - Harmful actions not			
		Supervision	permitted			
		Emotional/Verbal	RCR Sec. 52 - Harmful actions not			
		Abuse	permitted			

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner
Substantiated						
08/Apr/2022	Lynn Valley Care Centre	Emotional/Verbal	RCR Sec. 52 - Harmful actions not	North Vancouver	Private Hospital	North Shore Private
	Private Hospital	Abuse	permitted			Hospital (1985) Ltd.
		Care &	RCR Sec. 52 - Harmful actions not			
		Supervision	permitted			
		Hygiene and	RCR Sec. 54 - General health and			
		communicable	hygiene			
		disease control				
		Hygiene and	RCR Sec. 39 - Continuing health of			
		communicable	employees			
		disease control				
30/Mar/2022	Turning Point Recovery	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Substance Use	Turning Point Recovery
	Society - Vancouver	Program	RCR Sec. 55 - Program of activities			Society
29/Mar/2022	Together We Can	Records and	RCR Sec. 85.1(2) - Repayment	Vancouver	Substance Use	Together We Can Drug
		Reporting	agreements			& Alcohol Recovery &
						Education Society
25/Mar/2022	Louis Brier Hospital	Care &	RCR Sec. 82 - Implementation of	Vancouver	Extended Care	Jewish Home for the
		Supervision	care plans			Aged of BC
25/Mar/2022	Lakeview Care Centre	Care &	RCR Sec. 54 - General health and	Vancouver	Private Hospital	Axium and Revera LTC
		Supervision	hygiene		·	Joint Venture
		Care &	RCR Sec. 81 - Care plan needed if]		
		Supervision	more than 30 day stay			
24/Mar/2022	Creekstone Care Centre	Records and	RCR Sec. 80 - Short term care plan	North Vancouver	Long Term Care	Creekstone Care Centre
		Reporting	on admission			Limited Partnership
		Policies &	RCR Sec. 85 - Policies and			
		Procedures	procedures			
24/Mar/2022	Louis Brier Home	Physical Facility	RCR Sec. 29 - Bedroom furnishings	Vancouver	Long Term Care	Jewish Home for the
		Equipment &				Aged of BC
		Furnishings				
		Physical Facility	RCR Sec. 21 - Equipment and			
		Equipment &	furnishings			
		Furnishings				

Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequi
Villa Cathay Care Home	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Villa Cathay Care Home	
	Staffing	RCR Sec. 40 - Continuing			Society	
		monitoring of employees				
	Care &	ACT Sec. 7 - Standards to be				
	Supervision	maintained				
	Care &	RCR Sec. 63 - Food preparation	1			
	Supervision	and service				
	Care &	RCR Sec. 81 - Care plan needed if	1			
	Supervision	*				
George Pearson Centre	Records and		Vancouver	Extended Care	Vancouver Coastal	7
	Reporting				Health**	
Westminster House	Care &		Richmond	Mental Health	547727 BC Ltd	1
		•				
Pender House	Records and		Vancouver	Mental Health	Coast Mental Health	1
	Reporting	or injury				
Evergreen House		· · ·	North Vancouver	Extended Care	Vancouver Coastal	1
1					Health Authority	
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West Vancouver Care			West Vancouver	Private Hospital	Mayfair Properties Ltd -	
				T ata cop.ta.	' '	
Centre i invate nospital	Trocedures	procedures			/ ccounts r dydbic	
Lynn Valley Care Centre	Care &	RCR Sec. 81 - Care plan needed if	North Vancouver	Long Term Care	North Shore Private	1
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		RCR Sec. 85 - Policies and	†			
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	Villa Cathay Care Home George Pearson Centre Westminster House	Villa Cathay Care Home Villa Cathay Care Home Care & Supervision Records and Reporting Westminster House Pender House Evergreen House Evergreen House Policies & Procedures Care & Supervision	Villa Cathay Care Home Staffing Staffing RCR Sec. 42 - Staffing coverage Staffing RCR Sec. 40 - Continuing monitoring of employees Care & Supervision Care & RCR Sec. 63 - Food preparation and service Care & RCR Sec. 81 - Care plan needed if Supervision Records and Reporting RCR Sec. 81 - Care plan needed if Supervision Records and RCR Sec. 81 - Care plan needed if Supervision Records and RCR Sec. 81 - Care plan needed if Reporting Records and RCR Sec. 85 - Policies and Procedures Policies & RCR Sec. 73 - Restrictions on use of Supervision Care & Supervision RCR Sec. 73 - Restrictions on use of Supervision Care & RCR Sec. 81 - Care plan needed if Reporting RCR Sec. 81 - Care plan needed if Supervision Care & RCR Sec. 81 - Care plan needed if Supervision Care & RCR Sec. 81 - Care plan needed if Supervision Care & RCR Sec. 81 - Care plan needed if Supervision Care & RCR Sec. 81 - Care plan needed if Supervision Care & RCR Sec. 81 - Care plan needed if RCR Sec. 81 - Care plan need	Villa Cathay Care Home Staffing Staffing RCR Sec. 40 - Continuing monitoring of employees Care & ACT Sec. 7 - Standards to be Supervision and service Care & RCR Sec. 61 - Care plan needed if Supervision Records and Reporting Pender House Evergreen House Evergreen House West Vancouver Care Care & RCR Sec. 3 - Policies & RCR Sec. 81 - Care plan needed if Supervision Records and Reporting Or injury Evergreen House West Vancouver Care Care & RCR Sec. 85 - Policies and Procedures Care & RCR Sec. 7 - Standards to be Supervision Reporting Or injury Westminster House Evergreen House Westminster House Evergreen House Westminster House Records and Reporting RCR Sec. 81 - Care plan needed if Supervision RCR Sec. 85 - Policies and Procedures Care & RCR Sec. 81 - Care plan needed if Supervision Care & RCR Sec. 81 - Care plan needed if Supervision Care & RCR Sec. 81 - Care plan needed if Supervision Care & RCR Sec. 85 - Policies and Procedures Policies & Procedures RCR Sec. 81 - Care plan needed if Supervision Care & RCR Sec. 85 - Policies and Procedures Procedures RCR Sec. 81 - Care plan needed if Reporting Records and Reporting RCR Sec. 81 - Care plan needed if Reporting Records and Reporting RCR Sec. 81 - Care plan needed if Reporting Records and Reporting RCR Sec. 81 - Care plan needed if Reporting Records and RCR Sec. 81 - Care plan needed if Reporting Records and RCR Sec. 81 - Care plan needed if Reporting Records and Reporting Records and Reporting Records and Reporting Physical Facility Equipment & Furnishings Policies & RCR Sec. 85 - Policies and Procedures RCR Sec. 86 - Sec. 8	Villa Cathay Care Home Staffing RCR Sec. 40 - Continuing Monitoring of employees	Villa Cathay Care Home Staffing Staffing RCR Sec. 40 - Continuing monitoring of employees Care & ACT Sec. 7 - Standards to be Supervision and service Care & RCR Sec. 81 - Care plan needed if Supervision Reporting Pender House Reporting RCR Sec. 76 - Notification of illness or injury Evergreen House Policies & RCR Sec. 81 - Care plan needed if Supervision Care & RCR Sec. 81 - Care plan needed if Supervision RCR Sec. 76 - Notification of illness or injury RCR Sec. 76 - Notification of illness or injury Evergreen House Reporting RCR Sec. 76 - Notification of illness or injury Evergreen House Reporting RCR Sec. 76 - Notification of illness or injury Evergreen House Reporting RCR Sec. 76 - Notification of illness or injury Evergreen House Reporting RCR Sec. 85 - Policies and Procedures Care & RCR Sec. 85 - Policies and Procedures Care & RCR Sec. 85 - Policies and Supervision Care & RCR Sec. 85 - Policies and Procedures Care & RCR Sec. 85 - Policies and Supervision Care & RCR Sec. 85 - Policies and Procedures Care & RCR Sec. 85 - Policies and Reporting Physical Facility RCR Sec. 85 - Short term care plan nore than 30 day stay RCR Sec. 85 - Short term care plan nore than 30 day stay RCR Sec. 85 - Policies and Reporting Physical Facility RCR Sec. 85 - Policies and Procedures North Vancouver Private Hospital Accounts Payable North Vancouver RCR Sec. 85 - Policies and RCR Sec. 85 - Policies and Procedures North Sancouver RCR Sec. 86 - Policies and Procedures North Sancouver RCR Sec. 87 - Policies and Procedures North Vancouver RCR Sec. 87 - Policies and Procedures North Vancouver RCR Sec. 87 - Policies and Procedures North Vanco

Date Substantiated	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequire
09/Feb/2022	Rosewood Manor	Care &	RCR Sec. 81 - Care plan needed if	Richmond	Long Term Care	Richmond Intermediate	
		Supervision	more than 30 day stay			Care Society	
		Care &	RCR Sec. 57 - Access to persons in				
		Supervision	care				
9/Feb/2022	Dogwood Lodge	Policies &	RCR Sec. 85 - Policies and	Vancouver	Long Term Care	Vancouver Coastal	
		Procedures	procedures			Health**	
17/Jan/2022	Renfrew Care Centre	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Renfrew Seniors Village	
		Care &	RCR Sec. 74 - When restraints may			3 LLP	
		Supervision	be used				
		Care &	RCR Sec. 81 - Care plan needed if				
		Supervision	more than 30 day stay				
		Care &	RCR Sec. 73 - Restrictions on use of				
		Supervision	restraints				
07/Jan/2022	Lynn Valley Care Centre	Physical,	RCR Sec. 29 - Bedroom furnishings	North Vancouver	Long Term Care	North Shore Private	
		Equipment and				Hospital (1985) Ltd.	
		Furnishing					
20/May/2021	Willingdon Creek Village	Care &	RCR Sec. 81 - Care plan needed if	Powell River	Long Term Care	Vancouver Coastal Health	
		Supervision	more than 30 day stay				
		Records and	RCR Sec. 76 - Notification of illness				
		Reporting	or injury				
		Neglect Abuse	RCR Sec. 52 - Harmful actions not permitted				
09/Apr/2021	Minoru Residence	Hygiene and	ACT Sec. 7 - Standards to be	Richmond	Extended Care	Vancouver Coastal	
, , ,		communicable	maintained			Health	
		disease control					
31/Mar/2021	Lynn Valley Care Centre	Care &	RCR Sec. 57 - Access to persons in	North Vancouver	Long Term Care	North Shore Private	
		Supervision	care			Hospital (1985) Ltd.	
19/Feb/2021	Banfield Pavilion -	Care &	RCR Sec. 81 - Care plan needed if	Vancouver	Extended Care	Vancouver Coastal	
	Vancouver General	Supervision	more than 30 day stay			Health	
	Hospital	'	, ,				
11/Feb/2021	Haro Park Centre	Staffing	RCR Sec. 40 - Continuing	Vancouver	Long Term Care	Haro Park Centre	
			monitoring of employees			Society	
02/Feb/2021	Little Mountain Place	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Little Mountain	
-		Hygiene and	VCH MHO - Enhanced Cleaning			Residential Care and	
		communicable				Housing Society	
		disease control					

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner
Substantiated						
02/Feb/2021	Quinton Place Residence	Care &	RCR Sec. 81 - Care plan needed if		Child and Youth	North Shore Disability
		Supervision	more than 30 day stay		Residential	Resource Centre
		Care &	RCR Sec. 47 - Admission screening			Association
		Supervision				
		Records and	RCR Sec. 77 - Reportable incident			
		Reporting				
		Staffing	RCR Sec. 41 - Management and			
			supervisory staff			
		Staffing	RCR Sec. 43 - Employee trained in			
			first aid			
		Staffing	RCR Sec. 42 - Staffing coverage			
		Policies &	RCR Sec. 85 - Policies and			
		Procedures	procedures			
02/Feb/2021	Renfrew Care Centre	Staffing	RCR Sec. 42 - Staffing coverage	Vancouver	Long Term Care	Renfrew Seniors Village
						3 LLP
27/Jan/2021	Sunrise of Lynn Valley	Policies &	VCH MHO - Visitor Policy and	North Vancouver	Long Term Care	Ventas SS L Ontario II
		Procedures	Screening			Inc
07/Jan/2021	Together We Can	Care &	RCR Sec. 47 - Admission screening	Vancouver	Substance Use	Together We Can Drug
		Supervision				& Alcohol Recovery &
						Education Society
.8/Dec/2020	Arbutus Care Centre	Policies &	RCR Sec. 85 - Policies and	Vancouver	Private Hospital Revera Inc.	
		Procedures	procedures			
		Staffing	RCR Sec. 42 - Staffing coverage			
18/Dec/2020	Turning Point Recovery	Staffing	RCR Sec. 42 - Staffing coverage	North Vancouver	Substance Use	Turning Point Recovery
	Society North Shore					Society
	Women's					
18/Dec/2020	Kopernik Lodge	Records and	RCR Sec. 77 - Reportable incident	Vancouver	Long Term Care	M. Kopernik (Nicolaus
		Reporting				Copernicus) Foundation
		Physical Abuse	RCR Sec. 52 - Harmful actions not			
			permitted			
.5/Dec/2020	Hilltop House	Neglect Abuse	RCR Sec. 52 - Harmful actions not	Squamish	Long Term Care	Vancouver Coastal
			permitted			Health Authority
		Care &	RCR Sec. 81 - Care plan needed if			
		Supervision	more than 30 day stay			
15/Dec/2020	Hilltop House	Care &	RCR Sec. 81 - Care plan needed if	Squamish	Long Term Care	Vancouver Coastal
		Supervision	more than 30 day stay			Health Authority
		Staffing	RCR Sec. 42 - Staffing coverage			

Date F	acilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner
Substantiated						
10/Dec/2020 C	Capilano Care Centre	Nutrition & Food	ACT Sec. 7 - Standards to be	West Vancouver	Long Term Care	Revera Long Term Care
		Services	maintained			
		Physical,	ACT Sec. 7 - Standards to be			
		Equipment and	maintained			
		Furnishing				
		Physical,	RCR Sec. 22 - Maintenance	1		
		Equipment and				
		Furnishing				
10/Dec/2020 T	hree Links Care Centre	Hygiene and	ACT Sec. 7 - Standards to be	Vancouver	Long Term Care	Three Links Care Society
		communicable	maintained			
		disease control				
25/Nov/2020 C	Capilano Care Centre	Hygiene and	VCH MHO - Visitor Policy and	West Vancouver	Long Term Care	Revera Long Term Care
		communicable	Screening			
		disease control				
20/Nov/2020 C	Columbus Residence	Policies &	RCR Sec. 60 - Dispute resolution	Vancouver	Long Term Care	Columbus Long Term
		Procedures				Care Society
		Policies &	RCR Sec. 74 When restraints may			
		Procedures	be used			
		Care &	RCR Sec. 81 - Care plan needed if			
		Supervision	more than 30 day stay			
		Records and	RCR Sec. 77 - Reportable incident			
		Reporting				
		Physical Facility	RCR Sec. 14 - Accessibility			
		Equipment &				
		Furnishings				
12/Nov/2020 E	vergreen House	Care &	RCR Sec. 82 - Implementation of	North Vancouver	ancouver Extended Care Vancouver Coastal Health Authority	
		Supervision	care plans			
		Care &	RCR Sec. 67 - Eating aids and			
		Supervision	supplements			
		Physical,	RCR Sec. 22 - Maintenance			
		Equipment and				
		Furnishing				
		Staffing	RCR Sec. 42 - Staffing coverage			
		Hygiene and	VCH MHO - Visitor Policy and			
		communicable	Screening			
		disease control				
		Medication	RCR Sec. 70 - Administration of			
			medication			
30/Oct/2020 T	urning Point Recovery	Hygiene and	RCR Sec. 63 - Food preparation	Vancouver	Substance Use	Turning Point Recovery
	Society - Vancouver	communicable	and service			Society
	•	disease control				,

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner
Substantiated						
21/Oct/2020	George Pearson Centre	Care &	ACT Sec. 7 - Standards to be	Vancouver	Extended Care	Vancouver Coastal
		Supervision	maintained			Health
		Policies &	RCR Sec. 85 - Policies and			
		Procedures	procedures			
8/Oct/2020	Haro Park Centre	Care &	RCR Sec. 82 - Implementation of	Vancouver	Long Term Care	Haro Park Centre
		Supervision	care plans			Society
		Records and	RCR Sec. 77 - Reportable incident			
		Reporting				
		Policies &	RCR Sec. 74 When restraints may			
		Procedures	be used			
8/Oct/2020	Haro Park Centre	Licensing	RCR Sec. 8 - Continuing duty to	Vancouver	Long Term Care	Haro Park Centre
			inform			Society
			RCR Sec. 9 - Notice of change of			
			operation			
		Policies &	RCR Sec. 85 - Policies and			
		Procedures	procedures			
		Records and	RCR Sec. 86 - Records respecting			
		Reporting	employees			
29/Sep/2020	Amica West Vancouver	Care &	RCR Sec. 54 - General health and	West Vancouver	Long Term Care	Amica Senior Lifestyles
		Supervision	hygiene			Inc.
29/Sep/2020	German Canadian Care	Hygiene and	VCH MHO - Visitor Policy and	Vancouver	Long Term Care	German Canadian
	Home	communicable	Screening			Benevolent Society of
		disease control				B.C.
16/Jul/2020	Amica Lions Gate	Records and	RCR Sec. 77.1 - Records respecting	West Vancouver	Long Term Care	Amica Senior Living
		Reporting	admission	-	Management Inc.	
		Policies &	RCR Sec 85(2)(m) - Policy and			
		Procedures	procedure for obtaining consent			
14/Jul/2020	Lakeview Care Centre	Licensing	ACT Sec. 7 - Standards to be	Vancouver	Private Hospital	Axium and Revera LTC
14/101/2020	Lakeview Care Centre	Licensing	maintained	Valicouvei	Frivate riospitai	Joint Venture
14/Jul/2020	Lynn Valley House	Staffing	RCR Sec. 42 - Staffing coverage	North Vancouver	Community Living	North Shore Connexions
14/101/2020	Lyiiii valley riouse	Physical,	RCR Sec. 21 - Equipment and	INOITH Valicouver	Community Living	
		Equipment and	furnishings			Society
		Furnishing	Turnishings			
		Nutrition & Food	RCR Sec. 66 - Individual nutrition			
		Services	needs			
18/Jun/2020	West Vancouver Care	Records and	RCR Sec. 81 - Care plan needed if	West Vancouver	Private Hospital	Mayfair Properties Ltd
10, 3011, 2020	Centre Private Hospital	Reporting	more than 30 day stay	vvcst valicouvel	Tivate Hospital	iviayian i roperties Eta
	Centre Frivate Hospital	Records and	RCR Sec. 80 - Short term care plan	1		
		INCCOLUZ ALIA	inch see, ou short term care plan	1	1	1

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionR
Substantiated		i i					
26/May/2020	Haro Park Centre	Care &	RCR Sec. 59 - Family and resident	Vancouver	Long Term Care	Haro Park Centre	
		Supervision	council			Society	
5/Mar/2020	Amica West Vancouver	Physical,	RCR Sec. 21 - Equipment and	West Vancouver	Long Term Care	Amica Senior Lifestyles	
		Equipment and	furnishings			Inc.	
		Furnishing					
		Physical,	RCR Sec. 19 - Monitoring,]			
		Equipment and	signalling, and communication				
		Furnishing					
		Care &	RCR Sec. 82 - Implementation of				
		Supervision	care plans				
	Care & RCR Sec. 81 - Care plan needed Supervision more than 30 day stay	RCR Sec. 81 - Care plan needed if					
		Supervision	more than 30 day stay				
		Records and	RCR Sec. 89 - Record of complaints				
		Reporting	and compliance				
		Records and	RCR Sec. 77 - Reportable incident				
		Reporting					
		Records and	RCR Sec. 76 - Notification of illness				
		Reporting	or injury				
		Records and	RCR Sec. 88 - Record of minor and				
		Reporting	reportable incidents]			
		Policies &	RCR Sec. 48 - Advise on admission				
		Procedures					
		Staffing	RCR Sec. 42 - Staffing coverage				
11/Feb/2020	Fair Haven Homes	Care &	RCR Sec. 82 - Implementation of	Vancouver	Long Term Care	Fair Haven Homes	
	Vancouver Lodge	Supervision	care plans			Society	
		Records and	RCR Sec. 76 - Notification of illness				
		Reporting	or injury				
		Medication	RCR Sec. 68 - Medication safety				
			and advisory committee				
30/Jan/2020	Redonda Crescent	Care &	RCR Sec. 52 - Harmful actions not	Powell River	Community Living	Inclusion Powell River	
	Residence	Supervision	permitted			Society	
			RCR Sec. 54 - General health and				
			hygiene	1			
		Neglect Abuse	RCR Sec. 52 - Harmful actions not				
			permitted				
		Staffing	RCR Sec. 40 - Continuing				
			monitoring of employees				
23/Jan/2020	Haro Park Centre	Licensing	RCR Sec. 9 - Notice of change of	Vancouver	Long Term Care	Haro Park Centre	
			operation			Society	

Date	Facilty Name	Reported Topic	Contraventions	City	Facility Type	Primary Owner	ActionRequired	ActionTaken
Substantiated								
23/Jan/2020	Little Mountain Place	Care &	RCR Sec. 59 - Family and resident	Vancouver	Long Term Care	Little Mountain		
		Supervision	council			Residential Care and		
ĺ						Housing Society		
23/Jan/2020	Our Place	Records and Reporting	RCR Sec. 77 - Reportable incident	Vancouver	Community Living	WJS Canada		
18/Dec/2019	Britannia Lodge		RCR Sec. 55 - Program of activities	Vancouver	Mental Health	Nassreen Filsoof		
		Staffing	RCR Sec. 45 - Employee responsible for activities					
18/Dec/2019	Kopernik Lodge	Policies &	RCR Sec. 85 - Policies and	Vancouver	Long Term Care	M. Kopernik (Nicolaus		
		Procedures	procedures			Copernicus) Foundation		
5/Nov/2019	German Canadian Care	Physical,	RCR Sec. 22 - Maintenance	Vancouver	Long Term Care	German Canadian		
	Home	Equipment and				Benevolent Society of		
		Furnishing				B.C.		